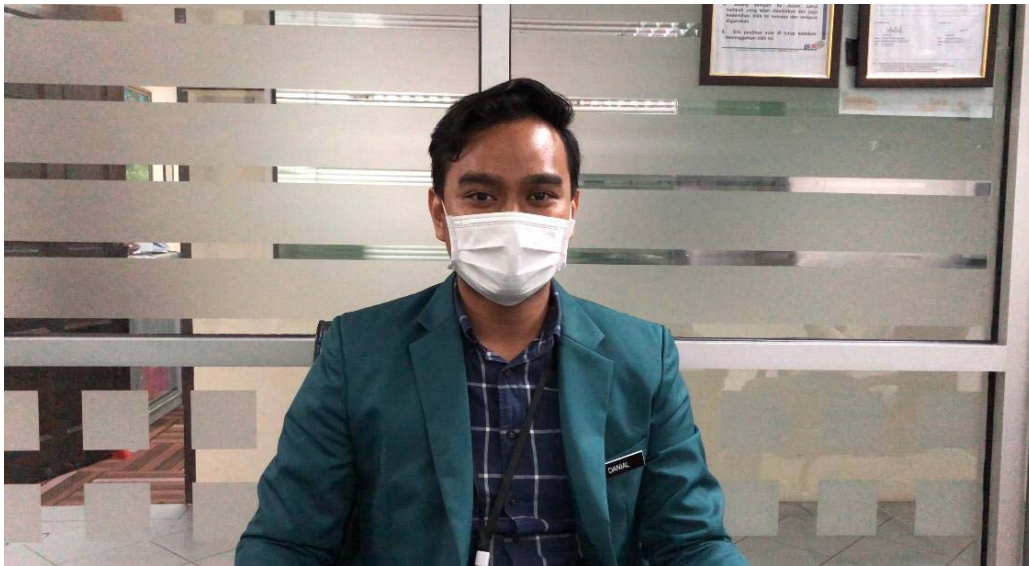


Selangor NRD operations only by appointment

By: Tengku Zarith Sofia Bt Tengku Amir Foud 1182709

SHAH ALAM: The state of Selangor National Registration Department (NRD) office at Plaza Masalam here only operate by appointment to enable customers settle down their pending personal documents during the ongoing conditional movement control order (MCO).

The operation hours for the Selangor branch office are between 8 am to 4 pm from Monday to Friday (except public holidays).



State NRD registration assistant Muhammad Danial Haiqal.

State NRD registration assistant Muhammad Danial Haiqal advised the public to make prior appointments by contacting the NRD customer service office at 03-55104964 or visit NRD website before coming.

"Appointments through this system are based on first come first serve. The slots provided are limited to ensure that the Standard Operating Procedures (SOP) recommended by the Government can be complied with.

Appointment application can be made by one day before the date of appointment and subject to availability. Further information could be obtained at the website mytemujanji.jpn.my or Jabatan Pendaftaran Negara Malaysia Facebook page." He said in a statement on Thursday (Dec 3).

However, Muhammad Ami Akhram Ramlee as the state NRD registration assistant said that they need to stringent the standard operating procedures (SOP) during operation within this conditional MCO period.

"Besides need to make an appointment before dealing with NRD, visitors upon arrival at the premises should wear a face mask and undergo a body temperature check at the office entrance as a control measure. They also need to scan MySejahtera QR code displayed and fill up their information".

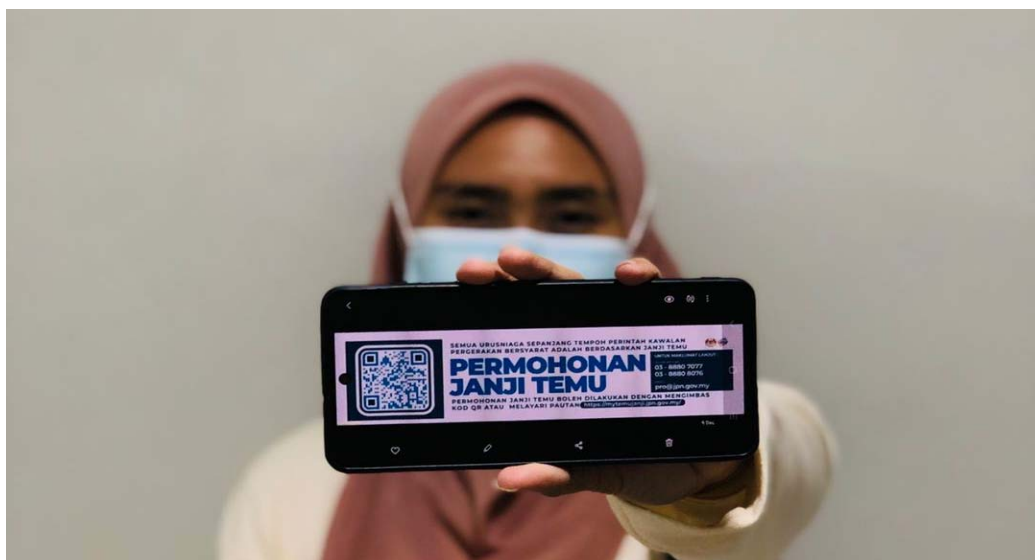


State NRD registration assistant Muhammad Ami Akhram Ramlee

Akhram also explain that, they use of disinfectants and sanitation of counter equipment from time to time to break the chain of COVID-19 infection.

Following this, Nur Syahirah Husna Zulkifle, 23, as a visitor who have made an appointment before, said that this way is quick and easy without having to wait so long.

"I think this method is very efficient because it is easier for customers to settle down their things besides we can obey to the sop that have been applied by our government". She said.



Good to know: Visitors, Nur Syahirah Husna showing off the NRD website on her digital device.

